

# City of Boston COVID-19 Updates Emergency Shelter, Day Programs, Community Meals and Street Outreach for People Experiencing Homelessness

[Este documento en Español](#)

At the directive of Boston Mayor Marty Walsh, the City of Boston's housing, homelessness, public health, human services and public safety agencies are working around the clock to support emergency shelter, day centers, community meal sites and street outreach providers who remain dedicated to offering essential services, support and pathways off the streets for our vulnerable homeless neighbors in need. **For information about the City of Boston's comprehensive Covid-19 Response please visit the following link: [boston.gov/news/coronavirus-disease-covid-19-boston](https://www.boston.gov/news/coronavirus-disease-covid-19-boston). To sign up for Text Alerts including updates and links to information in multiple languages, please text the keyword BOSCOVID to the number 99411.**

**Please note: Every effort will be made to update this information as frequently as possible. Available services and resources are evolving on a daily and even hourly basis.**



General Resources



Emergency Shelters and  
Overnight Programs for Individuals



Resources for Families Seeking Shelter  
or At Risk of Homelessness



Daytime Programs and  
Drop-In Sites



Community Meal Programs



Outreach to Unsheltered Persons  
Experiencing Homelessness



## General Resources [\(Español\)](#)

Organization	Program Type	Day	Time	Status	Meals	Bathrooms (Ba), Showers (Sh)	Contact Info
<a href="#">Massachusetts Department of Transitional Assistance (DTA)</a>	SNAP, the federal Supplemental Nutrition Assistance Program (formerly called food stamps)	Mon-Fri	Apply by phone at 1-800-249-2007	Visit the web page <a href="#">SNAP Food Assistance: Workers who lost hours or job due to COVID-19</a> . Flyers available in <a href="#">English</a> and in <a href="#">Spanish</a> . Other languages via telephone.	Food assistance for workers who lost hours or job due to Covid-19	n/a	Apply by phone at 1-800-249-2007
<a href="#">Massachusetts Department of Unemployment Assistance</a>	Unemployment benefits for persons who lost employment due to Covid-19 Emergency	Mon-Fri	By phone or <a href="#">online</a>	This <a href="#">2-page fact sheet</a> provides information on the State unemployment insurance program in the specific context of the Covid-19 emergency. Also available in <a href="#">Spanish</a> and <a href="#">Vietnamese</a> .	n/a	n/a	<a href="#">Online application</a> available (English only) or by phone at 617-626-6800, or 877-626-6800 outside the 617 area code. Dedicated lines for Spanish & Portuguese.
<a href="#">City of Boston Office of Housing Stability</a>	Eviction and displacement prevention	Mon-Fri	9am-5pm	Call center is open; unable to accept walk-ins. Please call or email.	n/a	n/a	617-635-4200 housingstability@boston.gov
<a href="#">Metro Housing Boston</a>	Financial aid for households at risk of homelessness	Mon-Fri	9am-4pm	Offices are temporarily closed. Please email or call.	n/a	n/a	617-425-6700 resourceline@MetroHousingBoston.org
<a href="#">SafeLink</a>	Massachusetts domestic and dating violence hotline	24/7	24/7	Operating	n/a	n/a	(877) 785-2020 TTY (877) 521-2601





## Emergency Shelters and Overnight Programs for Individuals ([Español](#))

Organization	Program Type	Day	Time	Status	Meals	Bathrooms (Ba), Showers (Sh)	Contact Info
<b>Boston Public Health Commission</b> <b>112 Southampton St Shelter (Men)</b> 112 Southampton St, Boston MA 02118	Emergency shelter, health clinic	7 days/wk	24/7	All programs fully operational	Breakfast, Lunch, Dinner for shelter guests	<b>(Ba)</b> and <b>(Sh)</b> for shelter guests only	617-534-5395 info@bphc.org
<b>Boston Public Health Commission</b> <b>Woods Mullen Shelter (Women)</b> 794 Mass. Ave, Boston MA 02118	Emergency shelter, health clinic	7 days/wk	24/7	All programs fully operational	Breakfast, Lunch, Dinner for shelter guests	<b>(Ba)</b> and <b>(Sh)</b> for shelter guests only	617-534-5395 info@bphc.org
<b>Boston Rescue Mission/ Kingston House</b> 39 Kingston St. Boston MA 02111	Emergency shelter	7 days/wk		Open for women guests, men's program residents	Meals for shelter guests	<b>(Ba)</b> and <b>(Sh)</b> for shelter guests	617-338-9000
<b>Boston Night Center</b> 31 Bowker St. Boston, MA	Overnight drop-in shelter	7 days/wk	8:30 pm - 6 am	Open; reduced capacity to 40 people per night	No	<b>(Ba)</b> and <b>(Sh)</b> for shelter guests	617-788-1001
<b>Bridge Over Troubled Waters</b> 47 West St. Boston, MA 02111	Day program; Emergency shelter (ages 14-24)	7 days/wk and drop-in M-F	Drop-in 7 am - 5 pm M-F	Emergency shelter, counseling, outreach	Staging meal small groups; take out food if donated	<b>(Ba)</b> and <b>(Sh)</b> for shelter guests	617-423-9575 TTY 617-423-9575, ext. 355
<b>Pine Street Inn Men's Inn (Men)</b> 444 Harrison Ave Boston, MA 02118	Emergency shelter	7 days/wk	24/7	All sites open 24/7 Physical distancing, remote case management for housed clients	Breakfast, lunch, dinner for shelter guests	<b>(Ba)</b> and <b>(Sh)</b> for shelter guests	617-892-9100 info@pinestreetinn.org



## Emergency Shelters and Overnight Programs for Individuals (continued) [\(Español\)](#)

Organization	Program Type	Day	Time	Status	Meals	Bathrooms (Ba), Showers (Sh)	Contact Info
<b>Pine Street Inn Women's Inn (Women)</b> 363 Albany St Boston, MA 02118	Emergency shelter	7 days/wk	24/7	All sites open 24/7 Physical distancing, remote case management for housed clients, outreach operational	Breakfast, lunch, dinner for shelter guests	<b>(Ba)</b> and <b>(Sh)</b> for shelter guests	617-892-9100 info@pinestreetinn.org
<b>Pine Street Inn Shattuck Shelter (Men)</b> 130 Morton St Boston, MA 02130	Emergency shelter	7 days/wk	24/7	All sites open 24/7 Physical distancing, remote case management for housed clients, outreach operational	Breakfast, lunch, dinner for shelter guests	<b>(Ba)</b> and <b>(Sh)</b> for shelter guests	617-892-9100 info@pinestreetinn.org
<b>New England Center &amp; Home for Veterans</b> 17 Court St Boston, MA 02108	Transitional and permanent veterans' housing	7 days/wk	24/7	No non-essential external visitors	Breakfast, lunch, dinner for residents	<b>(Ba)</b> and <b>(Sh)</b> for residents and participants only	617-371-1800
<b>Rosie's Place (Women)</b> 889 Harrison Ave Boston, MA 02118	Emergency shelter for 20 women	7 days/wk	Open for lunch (L) dinner(D)	Dinner for overnight guests; extending stays to maximize stability	Mostly to go; dine-in one to a table	<b>(Ba)</b> and <b>(Sh)</b> for shelter guests	617-442-9322 info@rosiesplace.org



## Emergency Assistance for Families ([Español](#))

Organization	Program Type	Day	Time	Status	Meals	Bathrooms (Ba), Showers (Sh)	Contact Info
<a href="#">Massachusetts Dept. of Housing and Community Development (DHCD)</a>	Emergency shelter for families with children applying for Emergency Assistance (EA)	Mon-Fri	9am-4pm	If you are a family seeking shelter, please call <b>1-866-584-0653</b> .  Offices are closed until at least April 3rd. Apply by phone only.		<a href="#">Details about the EA program and EA shelters can be found here</a>	1-866-584-065
<a href="#">Metro Housing Boston</a>	Financial aid for households at risk of homelessness	Mon-Fri	9am-4pm	Offices are temporarily closed. Please email or call.	n/a	n/a	617-425-6700 resourceline@MetroHousingBoston.org
<a href="#">Massachusetts Department of Transitional Assistance (DTA)</a>	SNAP, the federal Supplemental Nutrition Assistance Program (formerly called food stamps)	Mon-Fri	Apply by phone at 1-800-249-2007	Visit the web page <a href="#">SNAP Food Assistance: Workers who lost hours or job due to COVID-19</a> . Flyers available in <a href="#">English</a> and in <a href="#">Spanish</a> . Other languages via telephone.	Food assistance for workers who lost hours or job due to Covid-19	n/a	Apply by phone at 1-800-249-2007
<a href="#">Massachusetts Department of Unemployment Assistance</a>	Unemployment benefits for persons who lost employment due to Covid-19 Emergency	Mon-Fri	By phone or <a href="#">online application</a>	This <a href="#">2-page fact sheet</a> provides information on the State unemployment insurance program in the specific context of the Covid-19 emergency. Also available in <a href="#">Spanish</a> and <a href="#">Vietnamese</a> .	n/a	n/a	<a href="#">Online application</a> available (English only) or by phone at 617-626-6800, or 877-626-6800 outside the 617 area code. Dedicated lines for Spanish & Portuguese.
<a href="#">City of Boston Office of Housing Stability</a>	Eviction and displacement prevention	Mon-Fri	9am-5pm	Call center is open; unable to accept walk-ins. Please call or email.	n/a	n/a	617-635-4200 housingstability@boston.gov



## Daytime Drop-In Sites [\(Español\)](#)

Organization	Program Type	Day	Time	Status	Meals	Bathrooms (Ba), Showers (Sh)	Contact Info
<b>Boston Living Center</b> 29 Stanhope St. Boston, MA 02116	Day program and resource center for persons living with HIV	Mon-Fri	10am - 2pm	Open	Breakfast and lunch takeout daily; Wed & Fri congregate lunch 12 noon		617-236-1012 TTY 617-267-7059
<b>Boston Warm: Common Cathedral</b> Emmanuel Church 15 Newbury St Boston, MA 02116	Drop in center; breakfast and lunch (CM)	Lunch & drop-in M, W, F Sunday service	8 am - 1 pm  Sundays 1 pm	Up to 25 at a time to rest; using approp. physical distancing	Mainly food to go	<b>(Ba)</b>	Ecclesia Ministries 617-247-4927
<b>Cardinal Medeiros Center</b> 1960 Washington St, Lower Roxbury	Day program, community meals (CM)	Mon-Fri	8 am - 3 pm Breakfast & lunch	Full operations	Meals on the go; allowing 25 people in at a time	<b>(Ba)</b>	617-619-6960
<b>Rosie's Place (Women)</b> 889 Harrison Ave, Boston, MA 02118	Day program, food pantry	7 days/wk	Open for lunch and dinner	Essential services; laundry; meals (CM) requesting housed guests to stay home, food pantry	To go or dine-in one person to a table	<b>(Ba)</b> and <b>(Sh)</b> for shelter guests	617-442-9322 info@rosiesplace.org
<b>St Francis House</b> 39 Boylston St. Boston, MA 02116	Day program; breakfast and lunch (CM); health clinic; Recovery Center	7 days/wk	Daily, breakfast and lunch	Essential services, meals, showers, clothing, health clinics	Essential personnel only; staggered staffing	<b>(Ba)</b> and <b>(Sh)</b> for shelter guests	617-542-4211
<b>Women's Lunch Place</b> 67 Newbury St. Boston, MA 02116	Healthy meals (CM), case mgmt and advocacy	6 days/wk	8am-1 pm Mon - Sat	Day Center closed; Offering food, client advocacy still open	Meals to go; breakfast and lunch	Temporarily unavailable	617-267-0200 info@womenslunchplace.org



## Daytime Drop-In Sites (continued) [\(Español\)](#)

Organization	Program Type	Day	Time	Status	Meals	Bathrooms (Ba), Showers (Sh)	Contact Info
<b>The Engagement Center (City of Boston Recovery Services)</b> Behind 112 Southampton Street Shelter	Low-threshold drop-in; Medical care; Referrals to substance use treatment and harm reduction services	7 days/wk	6am-9pm	Has expanded to outdoor space to promote social distancing; Added handwashing stations; Coordinating with Healthcare for the Homeless around screening	No; Snacks and Coffee	<b>(Ba), (Sh)</b>	Call 311 (24/7) for information on recovery services
<b>City of Boston Recovery Services - PAATHS Program (Treatment Placements)</b> 774 Albany St, Boston, MA 02118	Treatment placements for substance use (detox, medication-assisted treatment, etc.); Syringe exchange on Saturday and Sunday	7 days/wk	8am-4pm	Program open, 7 days/wk	No; Coffee	<b>(Ba)</b> for clients seeking services	1-855-494-405, or call 311 (24/7) for information on substance use treatment placements or recovery supports





## Meal Programs (Español)

Organization	Program Type	Day	Time	Status	Meals	Bathrooms (Ba), Showers (Sh)	Contact Info
<b>Friday Night Supper Program</b> <b>Arlington Street Church</b> 351 Boylston St. Boston, MA 02116	Community meal	Friday evening	6 pm	Open	Take-out meals; approx. 120-130 guest per night		617-221-6402 contact@fridaynigh htsupper.org
<b>Boston Living Center</b> 29 Stanhope St. Boston, MA 02116	Community meal for persons living with HIV	7 days/wk	10 am - 2 pm	Open	<ul style="list-style-type: none"> <li>• Breakfast takeout 10am</li> <li>• Lunch takeout 11 am</li> <li>• Wed &amp; Fri congregate lunch 12 noon</li> </ul>		617-236-1012 TTY 617-267-7059
<b>Church of the Advent</b> 30 Brimmer St. Boston, MA 02108	Meals to go	Tuesday	6 pm	Operational	Meals to go		617-523-2377 office@theadvent boston.org
<b>Haley House</b> 23 Dartmouth St. Boston, MA 02116	Community meal	Meal for Men M-F  Elderly Tu/Th  Sun 11-2	M-F 7-9 am  Tu/Th 1-3 pm  Sun 11-2	Cold breakfast; Take out box-lunches	Cold breakfast; take out box-lunches		617-236-8132 info@haleyhouse.org
<b>Paulist Center</b> 5 Park St Pl. Boston, MA 02108	Evening meal	Wed. night dinner	6 pm	Open; meals now to go	Take out meal, hot tea, coffee		617-742-4460



## Meal Programs (continued) [\(Español\)](#)

Organization	Program Type	Day	Time	Status	Meals	Bathrooms (Ba), Showers (Sh)	Contact Info
<b>St Paul's Cathedral MANNA Program</b> 138 Tremont St Boston, MA 02111	Meals and fellowship	Monday lunch	11:30 am	Open	Persons eating in small groups; social distancing	<b>(Ba)</b>	617-482-5800 cathedral@diomass.org
<b>Rosie's Place (Women)</b> 889 Harrison Ave Boston, MA 02118	Meals to go; food pantry, essential services	7 days/wk	Open for lunch and dinner	Mandating social distancing; food pantry for women who need groceries, asked housed guests to stay home	To go or dine-in one person to a table	<b>(Ba)</b> and <b>(Sh)</b> for shelter guests	617-442-9322 info@rosiesplace.org
<b>Women's Lunch Place</b> 67 Newbury St. Boston, MA 02116	Meals, case management and advocacy	6 days/wk	8 am - 1 pm	Offering food and advocacy; day center closed temporarily	Meals to go; breakfast and lunch	Temporarily unavailable	617-267-0200 info@womenslunchplace.org



## Outreach (Español)

Organization	Program Type	Day	Hours	Status	Meals	Contact Info
<b>Boston Health Care for the Homeless</b>	Healthcare, assessment and referral to primary care	M-F	Varied	Operating daily Mon-Fri; <b>Mass General Walk-in Clinic closed</b> due to Covid-19	No	streetteam@bhchp.org
<b>City of Boston Recovery Services Street Outreach</b>	Outreach to substance users and unsheltered persons; distribute supply kits and Narcan	7 days/wk	7am - 7pm	Outreach ongoing; staff also supporting the Engagement Center	No	Call 311 (24/7) for information on recovery services
<b>Boston Police Street Outreach Team</b>	Public safety homeless diversion to treatment & services		8am - 12am	Operating two shifts, first and second half	No	streetoutreach@pd.boston.gov
<b>City of Boston Recovery Services AHOPE Harm Reduction Program</b>	Harm reduction services, including syringe exchange and Narcan	Mon - Fri	7 am - 3:30 pm	<b>Drop-in site closed.</b> Operating in front of 774 Albany and through street outreach and mobile services. Partnering with CareZone Van 3 days/wk.	No	617-534-3976
<b>City of Boston Recovery Services Mobile Sharps Team</b>	Syringe collection	7 days/wk	6 am - 4 pm	In operation, responds to 311 requests and canvasses high-volume areas	No	311 (call or use app)



## Outreach (continued) [\(Español\)](#)

Organization	Program Type	Day(s)	Time	Status	Meals	Contact Info
<b>Bridge Over Troubled Waters</b>	Outreach Program, Medical Van	Mon - Fri 11am-7pm	11 am - 3 pm  5-6:30 pm on Boston Common	Outreach teams on foot and via mobile medical van; working with Healthcare for the Homeless on referrals for screening.	Resource list provided	617-423-9575
<b>MA Dept. of Mental Health Homeless Outreach</b>	Mental health outreach and assessment	Mon - Fri	Flexible hours	Working remotely, helping to coordinate DMH system access	No	617-423-9575
<b>Pine Street Inn Outreach Van</b>	Mobile overnight outreach team	Nightly	9:30 pm - 5 am	Operating	Limited	617-633-0170
<b>Pine Street Inn Daytime Outreach and Behavioral Health Team</b>	Daytime outreach; housing and shelter focus; mental health & substance use assessment; referral to treatment	Mon - Fri	6 am - 4 pm	Operating, some remote client case management support	No	866-910-7463
<b>Victory Programs Mobile Prevention Team</b>	Persons who use drugs	Mon-Fri	9:30 am - 3:30 pm	Mobile/van outreach; syringes, naran, harm reduction supplies	No	857-360-4216