

COVID-19 (CORONAVIRUS) WEBINARS, RESOURCES & RESEARCH FOR HOMELESSNESS SERVICES PROVIDERS

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RESOURCES

MA Organizational Requests for PPE

- For directions, and to access the PPE request form, [click here](#).
- PPE requests are dealt with by region, see map below to determine what region your organization/facility falls within:



- **Region 1** is Boston and communities north.
- **Region 2** is communities southeast of Boston, Cape, and Islands
- **Region 3/4** is Worcester county to the New York border

- To begin filling out a PPE request form for your organization/facility, [click here](#).
- PPE can also be requested by phone from the following numbers:
 - Region 1:
 - Phone (978) 328-1500
 - Email: REOC1.Manager@mass.gov
 - Region 2
 - Phone: (508) 427-0400
 - Email: REOC2.Manager@mass.gov
 - Region 3/4
 - Phone: (413) 750-1400

- Email: REOC34.Manager@mass.gov

Addiction Medicine Resources

- American Society of Addiction Medicine (ASAM)
 - For resources for treating SUD during the COVID-19 crisis [click here](#).
 - Topics include:
 - Access to buprenorphine
 - Infection mitigation: outpatient settings
 - Infection mitigation: residential treatment facilities
 - Adjusting drug testing protocols
 - National and state guidance
 - Telehealth access for addiction treatment
 - Support group participation
 - Access to methadone (coming soon)
- Addiction Technology Transfer Center (ATTC)
 - **OTP Questions Regarding Sustaining Operations During the Uncertain and Turbulent Times**
AATOD, ATTCs, and AAAP are collecting questions from OTPs related to sustaining care, providing support and maintaining a safe work environment for staff during these turbulent and uncertain times. We will compile all questions, work with field experts to determine responses, and develop and disseminate a "FAQ" document.
 - To submit a question and receive the completed FAQ document: [click here](#).
- Article: The COVID-19 Pandemic: Practice and Policy Considerations for Patients with OUD.
 - Read online: [click here](#).
 - Citation: "The COVID-19 Pandemic: Practice and Policy Considerations for Patients With Opioid Use Disorder," Health Affairs Blog, April 3, 2020. DOI: 10.1377/hblog20200331.557887

TeleHealth Resources

- MassHealth Provider Resource: Telephone and Internet Connectivity for Telehealth
 - This resource is intended to help providers to guide Masshealth members who have questions about engaging in services through telehealth.
 - To view the document: [click here](#).
- Providers Clinical Support System (PCSS)
 - Telehealth Tip Sheet: [click here](#).
- Northeast Telehealth Resource Center (NETRC)
 - For a Telehealth Resource *Webliography* for COVID-19 Pandemic: [click here](#).
 - Topics include:
 - Telehealth in the COVID-19 epidemic
 - Epidemiology of COVID-19
 - Relevant healthcare planning and treatment guidelines
 - Relevant telehealth guidelines and policy resources
 - Reimbursement charges with epidemic
 - Relevant general telehealth policy resources
 - General telehealth guidelines
 - Online training
 - Reviews and model programs in telehealth for infectious disease
 - Models for home based services

- Direct consumer services
- Technology assessment and selection
- telehealth for critical care
- eConsulting
- Centers for Medicare and Medicaid Services
 - For telehealth resources relating to Medicaid and Medicare [click here](#).

Basic Disaster Recovery Resources

- National Low Income Housing Coalition
 - For basic disaster recovery links [click here](#).
 - Contents include:
 - FEMA resources
 - HUD resources
 - Small Business Administration (SBA) resources
 - U.S Department of Agriculture, Rural Development resources
 - Fannie Mae, Freddie Mac (FHFH) resources
 - IRS resources

Emergency Planning and Preparedness in Homelessness Services Settings Resources

- United States Interagency Council on Homelessness [click here](#).
- Joint resource from VA, HHS & HUD [click here](#).
- National Alliance to End Homelessness [click here](#).
- HUD Exchange
 - COVID-19 information and resources [click here](#).
 - Guidance for homeless service providers [click here](#).
 - Preventing & managing the spread of infectious disease within shelters [click here](#).
 - Preventing & managing the spread of infectious disease for people experiencing homelessness [click here](#).
 - Preventing & managing the spread of infectious disease within encampments [click here](#).
 - Disaster recovery homelessness toolkit [click here](#).
- For a list of locations with beds for the homeless, with and without positive COVID-19 diagnosis. See the table below which contains contacts and phone numbers.

Beds Established in Response to COVID-19 (4-21)								
Name of Location	Sponsor	Number of Beds/Rooms	Targeted Population	Street Address	City/Town	Phone	Contact Name	Notes
WM Area								
Hilton Garden	MEMA	95	Homeless, CV+	1032 South Street	Pittsfield	781-438-9254	Brynn	Community Services Network (CSN), PATH, ESP, CCA, Abor
St. Joseph's High School	City of Pittsfield / UW	55-65	Homeless	72 Maplewood Avenue	Pittsfield	413-320-6550	Erin F	Consolidated Barton's Crossing /Cot Shelter and Soldier On
Northampton High School	City of Northampton	43	Homeless	360 Elm Street	Northampton	413-585-1398	SN/Katie Miernecki	Consolidated Cot Shelter and Grove Street
Quality Inn	MEMA	88	CV+ & CV recovery, Homeles	117 Conz St.	Northampton	781-438-9254	Brynn	CSN, PATH, ESP, CCA,
Wells Street Shelter	ServiceNet	20	Homeless	80 Wells Street	Greenfield	413-587-7555		ServiceNet, Salvation Army, expansion beds
Friends of the Homeless	City of Springfield	2 Tents	CV+ & CV recovery, Homeles	769 Worthington Street	Springfield	413-732-3069	FOH/National Guard	CV testing; CV + beds; CV Recovery beds; 2 large tents
NE Area								
Aloft Hotel	MEMA	136	Homeless, CV+	727 Marrett Road	Lexington	781-438-9254	Brynn	CSN, PATH, ESP, CCA
EnVision Hotel	MEMA	101	CV+	1834 Revere Beach Pkwy	Everett	781-438-9254	Brynn	CSN, PATH, ESP, CCA
UMass Lowell / Rec Ctr.	MEMA	90	CV+	Aiken Street	Lowell	781-438-9254		Field Hospital, Lowell General
CM Area								
DCU	Umass Med., City of Worcester/MEMA	250	homeless, non-acute, CV+	50 Foster Street	Worcester	774-772-0562	nursing station	CSN, PATH, ESP, CCA, Field Hospital,
North High	City of Worcester	25	Homeless	140 Harrington Way	Worcester	508-799-8486		
Beaumont Rehab & Nursing Ctr.	UMASS MED	60	CV+	378 Plantation St.	Worcester			
MLK Bldg.	SMOC	30	Homeless	237 Chandler St.	Worcester	508-872-4853		overflow beds from DCU
Quality Inn	MEMA	114	Homeless, CV Observation	50 Oriol Dr.	Worcester	781-438-9254	Brynn	CSN, PATH, ESP, CCA
St. John's Church	City of Worcester	20-25	Homeless	44 Temple Street	Worcester	508-799-3486		overflow beds, SMOC
Ascension Church	City of Worcester	20-25	Homeless	44 Vernon Street	Worcester	508-799-8486		overflow beds, SMOC
New Creation Church	Our Father's House		Homeless, CV+	59 Walnut Street	Fitchburg	978-345-3050		overflow from Our Father's
Covid 19 Info line	City of Worcester	N/A	general public		Worcester	508-799-1019		Coordinating info for all CV+ beds
SE Area								
Quincy YMCA	City of Quincy	50	Homeless	Coddington Street	Quincy	617-770-3314		Fr. Bill's, Mainspring, PATH providing support
Father Bills	City of Quincy	60	Homeless, CV+	"old" Howard Johnson's	Quincy	617-770-3314		
Nursing Home (former)	City of New Bedford	107	CV+	1123 Rockdale Ave.	New Bedford			Southeast Coast Health, uncertain about homeless
Nursing Home (former)	City of New Bedford	123	CV+	4586 Acushnet Ave	New Bedford			Southeast Coast Health, uncertain about homeless
Mainspring	City of Brockton	?	Elder homeless	54 N. Main Street	Brockton	508-587-5441		expansion beds, Tents
Holiday Inn	MEMA	155	Homeless, CV+	700 Myles Standish Blvd.	Taunton	781-438-9254	Brynn	CSN, PATH, ESP, CCA
Samaritan Shelter		Tent	Homeless	59 Ingall Street	Taunton	508-824-6497		expansion beds
Best Western Cold Springs	MEMA	57	Homeless, CV+	180 Court St.	Plymouth	781-438-9254	Brynn	
UMass Dartmouth	MEMA	90	Homeless, CV+	?	Dartmouth	781-438-9254		Field Hospital
Joint Base Cape Cod	MEMA	90	Homeless, CV+	Connelly Ave.	Buzzards Bay	781-438-9254		Field Hospital
St Joseph's Shelter	Duffy Health Ctr	25	Homeless, CV+	77 Winter Street	Hyannis	508-997-3202	Marvin Domino	
MB Area								
Boston Hope / Convention Ctr. (1)	City of Boston	500	Homeless, CV+	415 Summer Street	Boston	857-257-1790		Referrals from ER only, Boston Health Care for the Homeless, Field Hospital
Boston Hope / Convention Ctr (2)	City of Boston	500	CV+	415 Summer Street	Boston			Partners - MGH, Field Hospital
Suffolk U	Pine Street Inn	172	Homeless	Beacon Hill	Boston			expansion beds, PSI internal referral
Newton Pavilion	State of MA	250	Homeless	Boston Medical Ctr.	Boston	857-257-1790		BHCH - open 4-17
Kindred Bldg.	City of Boston	84	Homeless, CV+	1515 Commonwealth Ave	Boston	857-257-1790		BHCH
War Memorial	City of Cambridge	200	Homeless	1640 Cambridge St.	Cambridge	617-349-9770		Bay Cove HS
Freepoint Hilton Hotel	MEMA	121	Homeless	220 Alwife Brooke Pkwy	Cambridge	781-438-9254	Brynn	CSN, ESP, CCA, PATH
Sean Collier Ctr.	MIT	75	CV+	MIT Ice Rink	Cambridge			
Quality Inn	MEMA	150	CV Recovery	100 Morris Street	Revere	781-438-9254	Brynn	CSN, ESP, CCA, PATH

- Infection Control in Homeless Shelters in the State of Alaska (2018)

- Read online [click here](#).

- Citation: Mosites, E., Frick, A., Nolen, L., Lewin, C., & Thompson, G. (2018). Infection Control in Homeless Shelters in the State of Alaska [Manual]. Retrieved from <http://dhss.alaska.gov/dph/Epi/id/Pages/homelessness.aspx>

- Homelessness and the Response to Emerging Infectious Disease Outbreaks: Lessons from SARS (2008)

- Read online [click here](#).

- Citation: Leung, C., Ho, S., Kiss, M., Gundlapalli, M., & Hwang, A. (2008). Homelessness and the Response to Emerging Infectious Disease Outbreaks: Lessons from SARS. *Journal of Urban Health*, 85(3), 402-410.

Funding and Costs of Emergency Response Resources

- HUD Exchange

- Using CoC (HUD : Continuum of Care) funds for infectious disease preparedness and response [click here](#).

- Eligible ESG Program Costs for Infectious Disease Preparedness [click here](#).

Housing, Rental Assistance & Eviction Resources

- HUD COVID-19 FAQs for public housing, housing ChoiceVouchers and Native American Programs [click here](#).

- DHCD Local Housing Authority Guidance [click here](#).

- DHCD Regional Administering Agencies [click here](#).

- Temporary moratorium to court operations in response to COVID-19 [click here](#).

- Take Action: [CLVU Petition](#)

- Boston-based housing justice advocacy group, CityLife Vida Urbana is calling for statewide moratorium on evictions, which would vacate all default judgements from march 10th, 2020 onward.
- For Massachusetts Tenant Rights [click here](#).
- For Massachusetts Tenants' Guide to Eviction [click here](#).

Burnout Prevention Resources

- Addiction Technology Transfer Center (ATTC)
 - **Compassion Fatigue and the Behavioral Health Workforce Curriculum Infusion Package**
This 5-part Curriculum Infusion Package (CIP) on Compassion Fatigue and the Behavioral Health Workforce was developed in 2020 by the Pacific Southwest Addiction Technology Transfer Center (PSATTC). Part 1 provides a brief overview of the behavioral health workforce and associated shortages, and introduces the demands on the workforce. Part 2 focuses on compassion fatigue and secondary traumatic stress. Part 3 provides a brief overview of how organizations can help individuals avoid experiencing burnout. Part 4 focuses on actions that behavioral health professionals can take to prevent compassion fatigue. And Part 5 focuses on self-care as an ethical duty in order to manage compassion fatigue.
 - For more information: [click here](#).
- University at Buffalo, School of Social Work
 - **Self-Care Starter Kit:** [click here](#)
 - This website offers a variety of online self-care resources for students in training, and professionals already working in medicine and social service-related fields.

Pharmacy Resources

- **Note: The MA Drug Control Program is waiving the requirement that pharmacies collect and report a patient ID and signature in association with dispensing a controlled substance or additional drug.**
- For more information: [click here](#).

Guidance for Exposed, but Asymptomatic Healthcare Workers

- The Department of Public Health issued guidelines for healthcare workers who may have been exposed to COVID-19, but are not presently exhibiting symptoms.
- For Guidance: [click here](#).

Resources for Working with Incarcerated Populations

- Flattening the Curve for Incarcerated Populations – COVID-19 in Jails and Prisons (2020)
 - Read online: [click here](#).
 - Citation: Akiyama, Matthew, J., Spaulding, Anne, C., Rich, Josiah, D. (2020). Flattening the Curve for Incarcerated Populations – COVID-19 in Jails and Prisons. *New England Journal of Medicine*.

General COVID-19 Resources for Healthcare Providers

- The Joint Commission
 - For a well-kept list of updates and resources for healthcare providers from the CDC, FDA and other sources [click here](#).

WEBINARS

Upcoming

- Mental Health Technology Transfer Center Network
 - *Telehealth Learning and Consultation (TLC) Tuesdays*
 - **When: Every Tuesday in April**
 - Registration: [click here](#)
- National Low Income Housing Coalition
 - *The Disaster Housing Recovery Coalition* (recurring national call on Coronavirus and Homelessness/Housing)
 - **When: Every Monday at 2:30pm ET.**
 - Registration: [click here](#).
 - For presentation slides and a recording of the webinar from March 16 [click here](#).
- Providers Clinical Support System (PCSS)
 - PCSS offers “clinical roundtables” on various topics. Past topics include *How COVID-19 Epidemic Will Affect the Provision of MOUD, Treating Adolescent SUD: Working with the Adolescent and Their Family, Cognitive Dysfunction Related to Methamphetamine Use*.
 - More clinical roundtables are in development. Contact jane@aaap.org to be added to the news distribution list.
- SAMHSA’s Gains Center
 - *Implementing Programming for Methamphetamine Use in Drug Court Settings*
 - **When: Wednesday, May 13, 2020 (multiple times)**
 - Registration: [click here](#)

Recorded

- Mental Health Technology Transfer Center (MHTTC)
 - *Substance Use Disorder Services in the Days of a Pandemic: You Need A Bigger Boat!*
 - YouTube Link: [click here](#)
- SMI Advisor
 - *Managing the Mental Health Effects of COVID-19*
 - For information and recording: [click here](#).
 - *Telepsychiatry in the Era of COVID-19*
 - For information and recording: [click here](#).
- Providers Clinical Support System (PCSS)
 - *Telepsychiatry’s Role in Medication Assisted Treatment*
 - For information and recording: [click here](#).
 - *Use of Buprenorphine in the Management of Opioid Dependence in Underserved Communities*
 - For information and recording: [click here](#).
- Housing and Urban Development (HUD) Exchange
 - *Infectious Disease Preparedness for Homeless Assistance Providers and Their Partners*
 - For recording [click here](#).